## Response from IOI representative Karen Liew to Mongabay (July 18, 2017)

Earlier this year, IOI reaffirmed its commitment to the resolution of the Long Teran Kanan complaints in compliance with the RSPO Principles and Criteria.

To achieve this, in June, we began collaborating with NGO Grassroots on the development of a revised action plan for the resolution of the case. To inform this action plan, Grassroots and IOI recently undertook a field verification visit to Long Teran Kanan. We are now finalising the action plan and expect to publish it at the end of July. The plan will include proposals for revised mediation, community support, respect of customary rights and, critically, it will have been developed with participation of NGOs and the Long Teran Kanan communities.

We note that this is a very complex case with a number of issues that pre-date IOI's involvement in the Pelita Joint Venture company. We are however fully committed to resolving those in full conformance to RSPO standards.

For further details on IOI sustainability progress update, you may visit IOI Group website <a href="https://www.ioigroup.com">www.ioigroup.com</a>.